

# CRCC FUND

## Fall 2016 Review





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## Welcome to the CRCC Fund

Your resource for information, updates, news, and answers related to the Container Royalty Central Collection Fund.



Access the new CRCC Fund Royalty Application.



## CRCC Fund - Fall 2016 Review

### Agenda

- Welcome / Agenda
- 2016 CRCCF Website Statistics
- Recent Enhancements
  - Caribbean Basin Initiative
  - Container Freight Station
  - Container Exceptions
  - Interest Rates
  - New Data Center Migration
- On The Horizon – Loader
- Updated Tutorials
- Q&A - Feedback
- Appendix
  - CFS Process
  - Container Exceptions Process



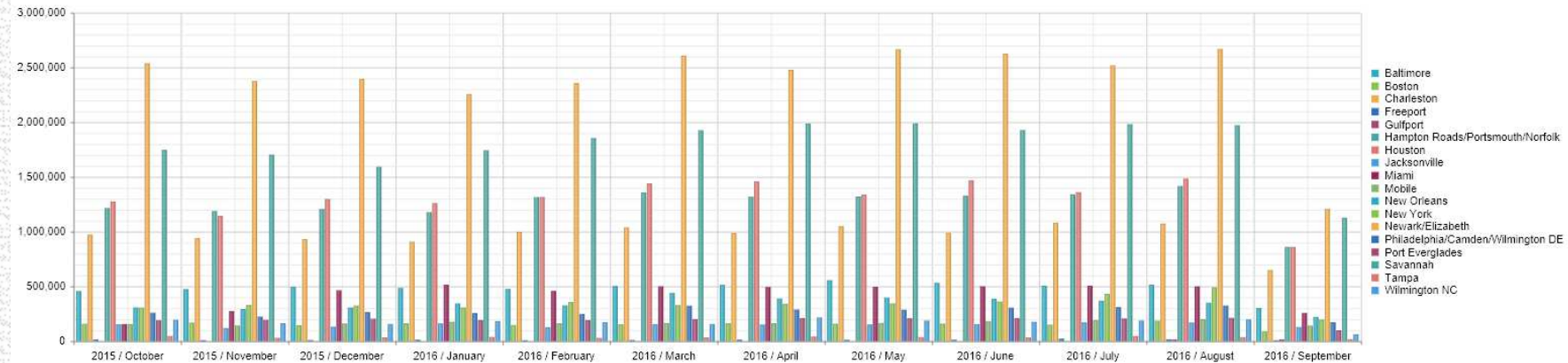
# CRCC Fund - Fall 2016 Review

DRAFT



Contract Year 2016\*

Tonnage by Port



Port	Date	Date	Tonnage	Count
▶ Baltimore			5,758,269	346,893
▶ Boston			1,777,357	109,246
▶ Charleston			11,565,441	805,300
▶ Freeport			86,673	5,486
▶ Gulfport			22,351	1,111
▶ Hampton Roads/Portsmouth/Norfolk			14,985,866	1,014,506
▶ Houston			15,644,709	979,615
▶ Jacksonville			1,714,862	116,849
▶ Miami			5,063,091	389,652
▶ Mobile			1,943,896	107,393
▶ New Orleans			4,069,542	205,886
▶ New York			4,056,171	308,675
▶ Newark/Elizabeth			28,644,416	1,995,343
▶ Philadelphia/Camden/Wilmington DE			3,202,515	193,526
▶ Port Everglades			2,261,017	144,586
▶ Savannah			21,495,683	1,402,750
▶ Tampa			358,755	20,547
▶ Wilmington NC			1,991,571	121,682
Grand Total			124,642,185	8,269,048

\* Partial Reporting for Sept.



# CRCC Fund - Fall 2016 Review

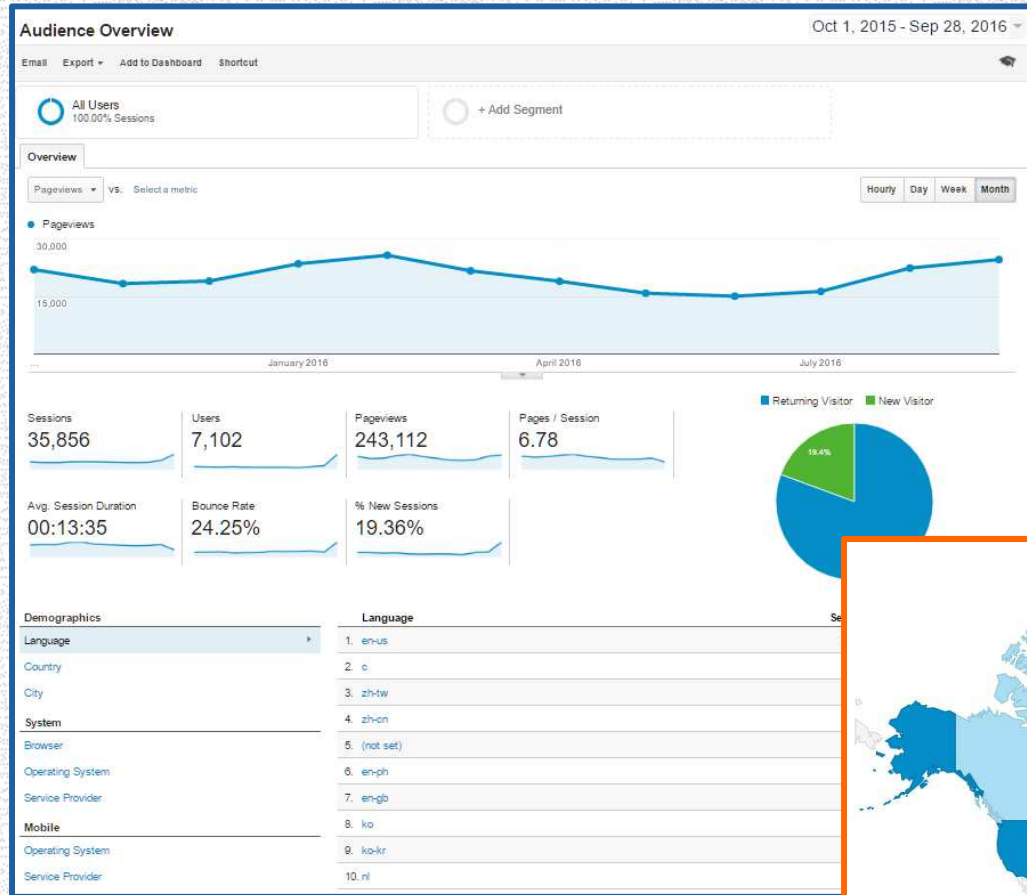
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**CRCCF**

Contract Year 2016\*

## Application Metrics

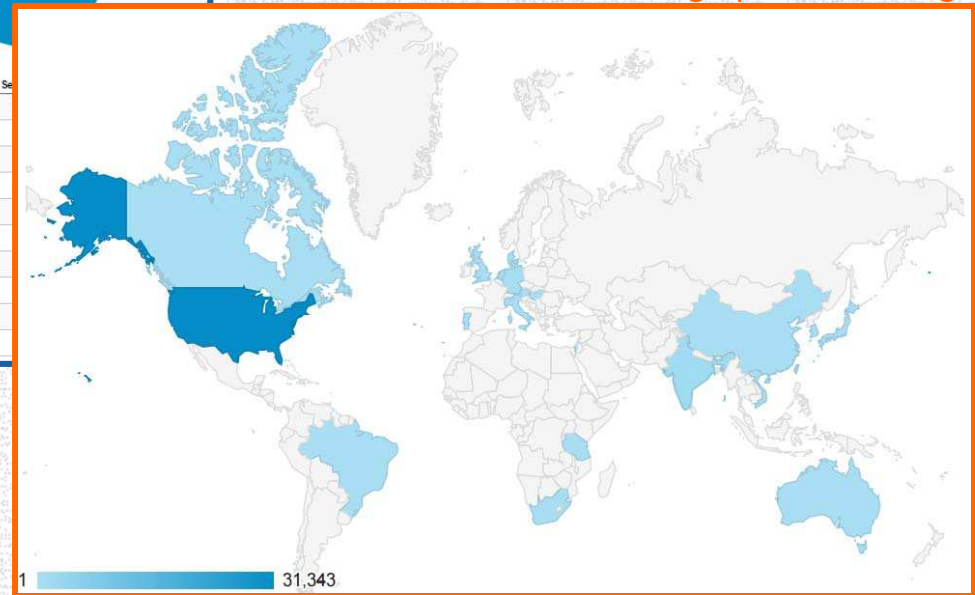
## Website Usage



### Key Metrics

Registered Users	336
Total Sessions	35,856
Total Voyages	26,906
Total Tonnage	124.6M
Total Containers (Full/Empty)	9.22M/947K

## Geographical Coverage



## CRCC Fund - Fall 2016 Review

## Enhancements

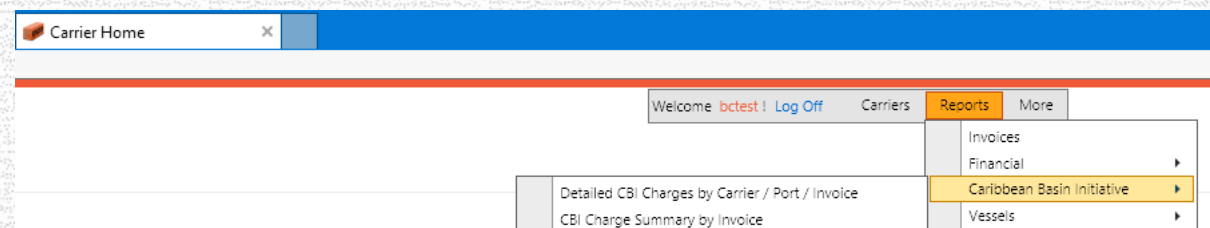
## Caribbean Basin Initiative

- All container records are filed with Point of Receipt and Place of Delivery (POR/POD) information
- The system compares POR/POD info to CBI destination and origination tables
- All containers that match are assessed at the CBI rate (shown as a separate rate category on the invoice):

Vessel:  
Voyage Number:

Part	Activity Type	Date	#	Tons	Charge	Meratorium Credit	Net Charge
USBAL: Baltimore	Departure / Load	08/20/2016					
USCHS: Charleston	Departure / Load	08/23/2016					
USNYC: Newark/Elizabeth	Departure / Load	08/19/2016					
USPEF: Port Everglades (CBI Eligible Port)	Departure / Load	08/24/2016	34	270	\$159.34		(CBI Rated Cargo)
USPEF: Port Everglades	Departure / Load	08/24/2016	33	340	\$1,793.86		

- Carriers and Ports have access to CBI-specific reports from the menu:

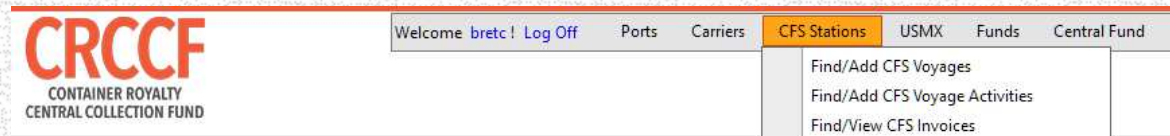


## CRCC Fund Fall 2016 Review

## Enhancements

## Container Freight Station

- New functionality that provides CF Station entry of activity type
- The system automatically matches the CFS entries to containers uploaded in voyage files
- Auto-generates the CFS invoices and payments
- Auto credits carriers for any assessed containers that are CFS-exempt through the matching process



# CRCC Fund Fall 2016 Review

## Enhancements

## Interest Rates

- Revamped and updated module for assessing interest charges on unpaid invoices
- Interest is charged at 1.5% per month for balances due more than 30 days.
- Interest will start accruing for all overdue invoices for voyages beginning on or after Oct. 1, 2016.
- Both Carriers and Ports will have access to the Interest Charge pages:

Ports	Carriers	CFS Stations	USMX	Funds
Home				
Voyage Activities				
Find/Add Vessel Arrivals/Departures				
Container Exception Report				
Find Payments Due				
Find Interest Charges				

Ports	Carriers	CFS Stations	USMX	Funds	Central Fund
Home					
Find/Add Voyages					
Find Voyage Ports of Call					
Invoices					
Find Interest Charges					
Container Exceptions					
Invoice Summaries by Port and Fund					

- Sample Interest Charge page:  
Find Carrier Interest Charges

Results are being filtered.....click here to adjust search/filter criteria.

Export To Excel										
<input type="checkbox"/>	Transaction #	Parent Fund Payment Due Date	Voyage #	Vessel Name	Calculated \$	Adjusted \$	Accrual Date	Adjusted Date	Date Paid	Paid?
<input type="checkbox"/>	-16-I-1	04/17/2016	0734E	EVER DELIGHT	\$4,502.07	\$4,502.07	09/22/2016		09/21/2016	Yes
<input type="checkbox"/>	-16-I-1	04/15/2016	615S	WEHR OSTE	\$21.41	\$21.41	09/22/2016			No
<input type="checkbox"/>	-16-I-1	04/15/2016	613N	WEHR OSTE	\$189.84	\$189.84	09/22/2016		09/21/2016	Yes
<input type="checkbox"/>	-16-I-1	04/14/2016	020B	HONOLULU BRIDGE	\$1,322.93	\$1,322.93	09/22/2016			No
<input type="checkbox"/>	-16-I-1	06/28/2016	030W	MOL MARVEL	\$117.10	\$117.10	09/21/2016		09/21/2016	Yes
<input type="checkbox"/>	-16-I-1	05/10/2016	030E	MOL MARVEL	\$580.36	\$580.36	09/21/2016		09/20/2016	Yes
<input type="checkbox"/>	-16-I-1	05/10/2016	011S	VENEZIA	\$943.56	\$943.56	09/21/2016		09/23/2016	Yes
<input type="checkbox"/>	-16-I-1	05/09/2016	0829W	EVER LEGION	\$2,420.61	\$2,420.61	09/21/2016		09/20/2016	Yes
<input type="checkbox"/>	-16-I-1	05/09/2016	0829E	EVER LEGION	\$1,771.26	\$1,771.26	09/21/2016		09/20/2016	Yes
<input type="checkbox"/>	-16-I-1	05/09/2016	021W	COSCO HAIFA	\$169.18	\$169.18	09/21/2016		09/01/2016	Yes
<input type="checkbox"/>	-16-I-1	05/09/2016	021E	COSCO HAIFA	\$493.58	\$493.58	09/21/2016		09/01/2016	Yes





## CRCC Fund Fall 2016 Review

### Enhancements

## New Data Center

- Migration completed on Sept. 11
- Faster servers and storage
- Increased capacity and expansion
- Fault-tolerant design with:
  - Cloud Architecture
  - N+1 Redundancy
- Full disaster recovery capability (hot site)



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### On The Horizon

## Loader

- Improved functions to fetch voyage files
- Faster load cycle
- Balanced processing and error detection for all load types (terminal data and carrier voyage data)
- Advanced error handling and auto correction routines (duplicate containers)
- Automatic file re-queue
- Automated messaging to custom distribution lists



## CRCC Fund Fall 2016 Review

## Updated Tutorials

- Updated to reflect new web site functions and pages
  - Carriers
  - Ports
  - Admin
- Additional module for Container Freight Station
  - CF Stations
  - USMX
- Enhanced Container Exceptions Process
  - Separate Training Module



Q & A / Feedback



# Appendix



## Container Exceptions Process



## Container Exceptions

### Recommended Action Field – Explanation/Request to Carrier for Adjustment

- Recommended Action** -Select the action being recommended by the Port:
  - Delete** - will delete the container from the Carrier that is causing the exception
  - Ignore** - will make the exception no longer applicable
- Note** - Enter the explanation for the requested action
- Pre-populated email recipient (s) who will receive notification on the Carrier end
- Is a check box for the **Carrier** to either approve or not approve the recommended action (*can only be triggered by the carrier*)
- Save and Send Email** - forwards the requested action to the Carrier recipients for review and approval
- Cancel** - will undo all notes and recommended actions

Port:	Carrier Code:	NMKS:	Voyage:	OSDK:	Vessel Name:	WYUNDAH/INTERGRAL:	Vessel IMO#:
1001							9347592
Activity Date:	Activity Type:	Departure / Load:	Container Type:	20G:	Container ID Prefix:	TRHU:	Container #:
4/26/2016							3131235
Exception Type:	Missing Port Container						Recommended Action:

Note Date: 06/16/2016  
Entered By: Andrew HES

Recommended Action:  Delete  Ignore **1**

**2**

Note:

Send To: **3** idem0724@yahoo.com

cc:

Approved Carrier:  **4**

**5** Save and Send Email **6** Cancel

### How to Reconcile Your Missing Carrier Container Exception

#### Missing Carrier -

- Click the **Reconcile** button to open the **Container Change Discussion/Approval** Screen
- Click the **Add Note**
- A new window will appear

Container Exceptions

Port	Carrier Code	NMKS	Voyage	OSDK	Vessel Name	WYUNDAH/INTERGRAL	Vessel IMO#
4001							9347592
Activity Date:	Activity Type:	Departure / Load:	Container Type:	20G:	Container ID Prefix:	TRHU:	Container #:
4/26/2016							3131235
Exception Type:	Missing Carrier Container						Recommended Action:

Click **Reconcile**

Container Change Discussion/Approval

To reconcile this exception, please add note describing the recommended action.

Port:	Carrier Code:	NMKS:	Voyage:	OSDK:	Vessel Name:	WYUNDAH/INTERGRAL:	Vessel IMO#:
4001							9347592
Activity Date:	Activity Type:	Departure / Load:	Container Type:	20G:	Container ID Prefix:	TRHU:	Container #:
4/26/2016							3131235
Exception Type:	Missing Carrier Container						Recommended Action:

Click **Add Note**

Note

Send To: idem0724@yahoo.com

cc:

Approved Carrier:

**5** Save and Send Email **6** Cancel

### Recommended Action Field – Missing Carrier Adjustment

- Recommended Action** -Select the action being recommended by the Port:
  - Add** - will Add the container from the Carrier that is causing the exception
  - Ignore** - will make the exception no longer applicable
- Note** - Enter the explanation for the requested action
- Pre-populated email recipient (s) who will receive notification on the Carrier end
- Is a check box for the **Carrier** to either approve or not approve the recommended action (*can only be triggered by the carrier*)
- Save and Send Email** - forwards the requested action to the Carrier recipients for review and approval
- Cancel** - will undo all notes and recommended actions

Port:	Carrier Code:	NMKS:	Voyage:	OSDK:	Vessel Name:	WYUNDAH/INTERGRAL:	Vessel IMO#:
4001							9347592
Activity Date:	Activity Type:	Departure / Load:	Container Type:	20G:	Container ID Prefix:	TRHU:	Container #:
4/1/2016							9001959
Exception Type:	Missing Carrier Container						Recommended Action:

Note Date: 06/16/2016  
Entered By: Andrew HES

Recommended Action:  Add  Ignore **1**

**2**

Note:

Send To: **3** idem0724@yahoo.com

cc:

Approved Carrier:  **4**

**5** Save and Send Email **6** Cancel

### Small Carriers with Limited Exception Detail

Since Small Carriers provide manual entries to the CRCCF system, they are only required to enter "total tonnage" for their vessel/voyage. For this reason, you will not be able to view individual container lists for these Carriers in your **Carrier Exception Reports**. Below is a list of Small Carriers who provide, or will be providing manual entries to CRCCF.

\*RED highlighted indicates those small carriers not yet "live" in our system

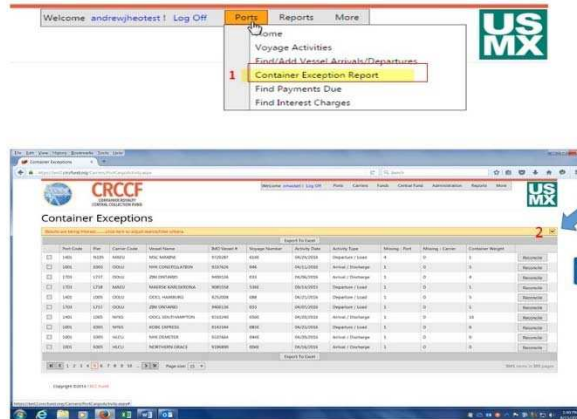
- |  |  |   |
|--|--|---|
| <ul style="list-style-type: none"> <li>Altamar Shipping</li> <li>Greg Star Shipping (formally: Atlantic Cargo/Star)</li> <li>Atlantic Ro Ro</li> <li>Austral Asia Line</li> <li>BBC Chartering</li> <li>Bermuda Container Line</li> <li>Boke Trading</li> <li>Canada States Africa Line</li> <li>Chiquita</li> <li>Dole (Active Wilmington Only)</li> <li>Independent Container Lines</li> <li>King Ocean</li> </ul> | <ul style="list-style-type: none"> <li>Intermarine</li> <li>Liberty Global Logistics (LGL)</li> <li>Linea Peninsular</li> <li>Military Sealift Command</li> <li>Nico Shipping</li> <li>Nile Dutch</li> <li>Nordana Line</li> <li>NSCSA dba BAHRI</li> <li>Onega Shipping &amp; Chartering</li> <li>Oslo Bulk</li> <li>Pacific Seaways</li> <li>Rickmers</li> </ul> | <ul style="list-style-type: none"> <li>Ridgeway International</li> <li>Seatrade</li> <li>Seaboard Marine</li> <li>Splithoff</li> <li>Steller Lines</li> <li>Thorco Shipping A.S.</li> <li>Trailer Bridge</li> <li>Trans Global</li> <li>U.S. Lines (USL)</li> <li>Wallenius Wilhelmsen Logistics</li> </ul> |
|--|--|---|



## Container Exceptions

### Container Exception Report Work Flow for Port Users

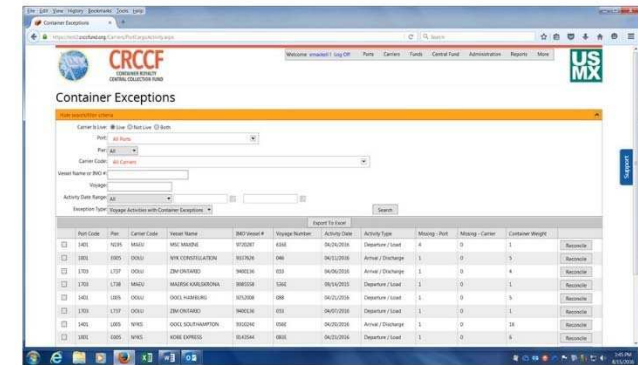
1. The container exception report can be found under the Ports Tab on your menu bar -> Container Exception Report
2. On the far right hand side of the page, click the small upside down arrow head on the bar to open your search box.



### Utilizing Search Criteria to Locate Specific Ports Container Exceptions

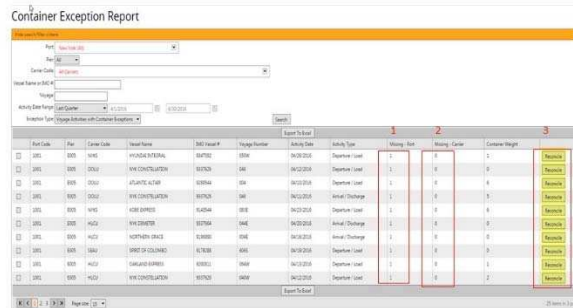
You can use your Search Field to help customize your search for specific data.

**Note** – You can search by individual Pier as well as Carrier, Vessel/Voyage, and Date Range.



### Understanding Missing Port and Missing Carrier Fields – Reconcile

1. **Missing Port** designates that the matching criteria\* has found an instance where the **Port is missing** a container that the Carrier has reported
2. **Missing Carrier** designates that the matching criteria\* has found an instance where the **Carrier is missing** a container that the Port has reported
3. **Reconcile** can be clicked to provide suggestions to the Carrier on either Adds/Deletes/ignores

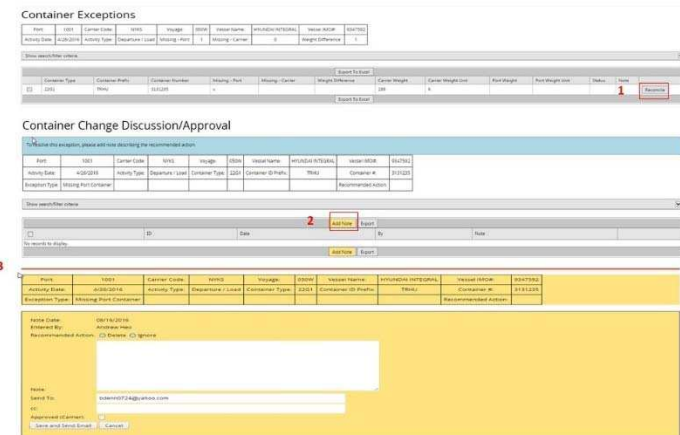


\* **Matching Criteria** – The matching criteria is based on the following key points – Carrier, Port, Vessel Name, Activity Date -7/+15, and the first 7 digits of the container #

### How to Reconcile Your Missing Port Container Exception

#### Missing Port -

1. Click the **Reconcile** button to open the **Container Change Discussion/Approval** Screen
2. Click the **Add Note**
3. A new window will appear





## CFS Process



# CRCC Fund - Fall 2016 Review

## CFS Process

DRAFT CRCCF

1. To register for an account go to [app.crccfund.org](http://app.crccfund.org) and click the register button at the top of the screen (after 10/1/2016)
2. Submit the request contact information any fields with a \* are required

**NEW USER REGISTRATION**

1

1. Select "I work for a CFS Station"
2. Select your CFS Station from the drop-down list
3. Write in any requirements for the account (typically only Edit will be required unless otherwise noted)
4. Submit supervisor contact details – These details will be used to verify that you are requesting the appropriate access and will then approval will be cross checked by Tom Sullivan

**NEW USER REGISTRATION CONTINUED**

1

2

3

1. Enter a unique username
2. Password must be at least 7 characters in length and contain at least one
3. Primary email address that you will want any notices to go out to, to keep informed of any system outages or updates
4. Enter the security question that you will be asked and the answer to the question so that you can request a new password if you ever forget your original password
5. Registration is complete, a verification process will commence and you will receive an email update stating when your login is validated and ready for use

**NEW USER REGISTRATION CONTINUED**

1

2

3

4

5

1. For User Support click the blue Support button on the right side of the screen
2. Enter your Email you wish for us to contact you through
3. A high level Subject of the problem you are having
4. A detailed description of the issue
5. Phone Number if you wish for us to contact you directly (Optional)
6. Reason for Contacting should be set to "Need help using system"
7. Set the Priority
8. Hit Send Feedback (this may not show on your screen if your browser resolution is set to higher than 100%)

**USER Support**

1



## CFS Process

### ADDING CFS ACTIVITY

1. When adding containers go to the top of the screen to the CFS Stations Tab and click Find/Add CFS Voyages
2. This will bring you to the Find/Add voyages page where you can click Add CFS Voyage to add a new CFS Voyage
3. CFS Station should be pre-selected to your station
4. Enter the vessel information by either Name or IMO#
5. Enter the Voyage # associated with the activity and then hit Insert

### ADDING CFS CONTINUED

1. You should now see the voyage added to the screen
2. Click the activities button next to the newly created CFS Voyage
3. You will be brought to the Find/Add CFS voyage activities page for that voyage
4. Click Add CFS Voyage Activities

### ADDING CFS CONTINUED

1. Select the CFS Activity from the drop down
2. Enter the Activity Date
3. The carrier the container was worked on for either by Code or Name
4. Enter the Container # both Prefix and Number
5. Enter the Weight and the weight unit associated with the weight
6. Click Insert and the activity will be added for that voyage
7. Repeat steps as necessary starting with Add CFS Voyage Activity as needed to add all remaining activities for this voyage

### CFS INVOICES

1. Click Find view CFS Invoices
2. You will be brought to the Find/View CFS Invoices page where you can see the status of if your invoices (Awaiting Approval, Rejected, Not Paid, Partially Paid, Fully Paid)
3. Click Invoices Charges to see the full list of activities processed for that invoice

